

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	6805879
<b>Application Number:</b>	10815534
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	3473
<b>Title of Invention:</b>	CONTACT CENTER AND METHOD FOR TRACKING AND ACTING ON ONE AND DONE CUSTOMER CONTACTS
<b>First Named Inventor/Applicant Name:</b>	Sarah H. Kieffhaber
<b>Customer Number:</b>	48500
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<b>Filer Authorized By:</b>	Douglas W. Swartz
<b>Attorney Docket Number:</b>	4366-140
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$180
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_13.pdf	430113 31071537272418566a288035f9dab4137c190	yes	5
	Multipart Description/PDF files in .zip description				
	Document Description		Start		End
	Transmittal Letter		1		3
	Information Disclosure Statement (IDS) Filed (SB/08)		4		5
Warnings:					
Information:					
2	Foreign Reference	JP_2001-053843.pdf	2109536 2a812b2371454a7e9f9d83a2Mc4d5d55252a8b0c6	no	17
Warnings:					
Information:					
3	Foreign Reference	JP_2006-054864.pdf	2913091 3f1342d9c5eeab4de128dffa136e6a92c39161d1e	no	30
Warnings:					
Information:					
4	Foreign Reference	WO_02099640.pdf	5701657 c58b11e01c34bd496cd2ce79c4ff660602468dc	no	65
Warnings:					
Information:					
5	Fee Worksheet (PTO-875)	fee-info.pdf	30382 42297077b7d7d40cd6e538f550a0b18ca12628480	no	2
Warnings:					
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Total Files Size (in bytes):			11184779		

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.